



ASAP Drug Solutions, Inc. More Space Workflow Solutions

Problem: ASAP Drug Solutions, a corporate drug screening and rehabilitation company serving southern California's oil refining industry, required a larger command center due to advancing medical technologies, client demand for quicker, more accurate results and rapidly expanding volume. Congestion, lack of organized workspace, outdated processes, and rapid staff growth had rendered the current center obsolete.

As an example, ASAP had developed reception counter "teller boxes" to provide privacy for the customer. Confidentiality was accomplished but the counter space behind each teller box was completely dominated by a printer, monitor, documents plus other necessary tools. Phones were located elsewhere and overwhelmed staff members were continually in each other's way.

Another problem facing ASAP was that they had practically outgrown the new facility during its construction! Work areas including administration, testing and analysis, programming and training were going to be stressed from the very opening. The burning questions were; how do we meet current technologies, adapt to future change and create more space?

Solution: The new facility's architectural design incorporated big improvements in facilities placement, testing locations, traffic flow and overall aesthetics. To overcome the chaos experienced at the old center and increase productivity, Design Consultant Holly Pawlak from McMurray Stern immediately addressed the ergonomic, workflow and workspace problems.

When specifying the counters, desks and casework, Holly incorporated Access "More Space" solutions to provide maximum efficient utilization of all these work areas. "We were able to easily and seamlessly organize all the workstations to provide a better, more productive

working environment," Holly stated. "We utilized every surface and never had to say *we can't do that!*"

More Space TSS post and rail systems were specified for inside the teller boxes on the custom reception counter with monitor support facing both front and back. The rails inside the boxes provide for all the tools while *preserving workspace* on the counter top.

The IT and programming rooms were fitted with TSS post and rails to open and divide desk space for increased efficiency while providing operating privacy. Rail-mounted arms allow lateral positioning of multiple monitors with easy expansion capabilities. Rail accessories and 3rd level shelving keep all paperwork, supplies, phones and tools completely off the work surfaces.

The standing position analysis benches were fitted with a 33" high, 3-post system with heavy-duty TSS 2-link monitor arms and articulating arm keyboard trays. Both arms can swing out of the way while Rails and Gridwall panels hold all accessories.

When the center opened in July, the owners and staff were so pleased that additional More Space solutions were ordered for the public walk-in reception and customer service area. According to Sheila Guzman, C-SAPA at ASAP, "It all works beautifully. I love it, the staff loves it and it really organizes all our workspace." "Everything is within arm's reach," she stated. "Your products are people friendly and they look fantastic!"

See the entire extraordinary More Space product line at www.npsg.com or contact Sandy d'Emery at morespace@npsg.com or 732-625-8427.

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